

**Wayzata City Council Workshop Meeting Agenda
Wayzata City Hall Community Room, 600 Rice Street
TUESDAY, MAY 17, 2022**

WORKSHOP TOPICS FOR DISCUSSION:

- **Update on Tree Preservation Ordinance Amendments & Proposed Staffing Plan (5:15-5:30 p.m.)**
- **Discussion of 2022 Community Survey Results (5:30-6:30 p.m.)**



City Council Workshop City Council Agenda Report

MEETING DATE: May 17, 2022	WORKSHOP AGENDA ITEM: 1
TITLE: Update on Tree Preservation Ordinance Amendments & Proposed Staffing Plan (5:15-5:30 p.m.)	
PREPARED BY: Nick Kieser, Parks Planner, Mike Kelly, City Engineer/Director of Public Works	
REVIEWED BY: Jeffrey Dahl, City Manager	

DISCUSSION OBJECTIVE:

To determine what staffing changes and corresponding resource allocation, if any, the Council would like to proceed with helping manage and enforce the current and proposed Tree Preservation Ordinance.

BACKGROUND:

Staff presented information at the November 16, 2021, City Council workshop with proposed changes to the Tree Preservation Ordinance (TPO). Generally, the proposed changes to current ordinance are:

- Prioritize collecting escrow and create a plan/schedule to review tree health 2-3 years after completion
- Create a plan to review and enforce tree protection measurements
- Require and enforce a Tree Removal Permit for any significant or heritage tree removal
- Require and enforce tree tagging to show what trees are to be removed/saved
- Create educational materials and host events with appropriate City groups
- Update the City's list of recommended tree species to match Hennepin County's list
- Add a formula for how many inches a coniferous tree accounts for
- Allow developers to plant trees on adjacent sites when on-site options are exhausted
- Allow for the possibility to plant smaller trees based on Arborist recommendation
- Require that no more than 25% of one species of trees can be planted on site
- Enforce and increase fines for projects that do not follow approved plans
- Create a policy to determine how City can use fee-in-lieu funds

The discussion at that workshop focused on the lack of resources available to manage and enforce the current Tree Preservation Ordinance and the proposed Ordinance amendment would add to that burden. As a result of that conversation, staff has put together the below comprehensive to-do list from the current and proposed ordinance with resources utilized/needed.

Items staff currently manages:

- Initial plan review (Parks Planner--PP, Assistant Planner--AP, Project Engineer--PE, Building Official--BO)
- Site inspection to determine tree health (Parks Lead--PL, Consulting Arborist--CA)
- Site inspection for tree protection (PE, PL)
- Receive escrow funds (PE, BO, PP)
- Release escrow funds (Senior Accountant, BO, PE, PP)
- Respond to complaints (PP, BO, PL, PE)
- As-built survey review (PP, BO, PE, PL)

Items that are currently in code but are not proactively managed:

- Phased release of escrow based on site inspections (1st year, 2nd year, 3rd year)
- Calculation of critical root zones

- Additional site visits during construction to ensure tree protection is intact and to ensure no other issues are apparent during the construction phase
- Collection of escrow for every project
- Management of how the city uses the fee-in-lieu funds with a specific plan for each project
- Determination and streamlining enforcement/fine process for not following plans or code
- Creation and management of Emerald Ash Borer mitigation plan
- Determination of a plan for maintenance of existing city trees
- Research and application for tree-related grant funds

Items that would require more time from proposed changes:

- Administration of tree removal permit
- Review and tracking of tree tagging for each project
- Creation of educational materials and hosting of educational events
- Ongoing review of tree inventory to update trees to be removed, treated, or maintained

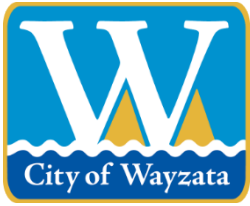
Options/Recommendation

Based on the current management and enforcement of the TPO and the proposed changes to the TPO, staff is looking for direction on three viable options moving forward:

1. Promote a current employee to the Forester/Parks position. This position could either be considered as a dual role (like the Facility Maintenance/Parks position) or a Lead Worker. This option would improve staff expertise and provide for the best response time. We estimate the workload would be approximately 20 hours per week (half of a full-time employee) and would have an opportunity cost of about \$35,000 for wages and benefits. This option may result in additional staffing requests in the City's long-term staffing plan for the Parks Department to offset the loss of existing employee hours dedicated to park maintenance.
2. Continue to use consultant arborist as a forester resource. Budget Implication = \$150/hour and slower response time. We estimate the workload would be approximately 5-10 hours week for an annual cost of \$39,000-78,000. Existing parks employees would try to absorb any other tasks as time allows to minimize the use of the consultant.
3. Hire new Forester (external candidate). Estimates from other organizations with Foresters the annual wages and benefits range from approximately \$71,000- \$81,000. At this time we are not sure there would be enough work to support a full-time employee solely dedicated to tree ordinance management.

ATTACHMENTS:

None



City Council Workshop City Council Agenda Report

MEETING DATE: May 17, 2022	WORKSHOP AGENDA ITEM: 2
TITLE: Discussion of 2022 Community Survey Results (5:30-6:30 p.m.)	
PREPARED BY: Aurora Yager, Administrative Services Director	
REVIEWED BY: Jeffrey Dahl, City Manager	

DISCUSSION OBJECTIVE:

To review and discuss the results of the community survey and ask questions that will be incorporated into the final report and presentation at an upcoming Council Meeting.

BACKGROUND:

In February of 2022, the City Council selected the questions for the City's first ever community survey. The survey of 400 households was completed in March and the results have been compiled into the attachment below. Peter Leatherman, Managing Partner with Morris Leatherman Company, will be present at the meeting to walk through the results and answer any questions.

Following the Council's discussion of these results, Mr. Leatherman will prepare a report and summary presentation which will be presented to the Council at an upcoming meeting and shared with the community.

ATTACHMENTS:

1. 2022 City of Wayzata Survey Results

THE MORRIS LEATHERMAN COMPANY
3128 Dean Court
Minneapolis, Minnesota 55416

City of Wayzata
Residential Survey
FINAL MARCH 2022

Hello, I'm _____ of the Morris Leatherman Company, a polling firm located in Minneapolis. We have been retained by the City of Wayzata to speak with a random sample of residents about the community. This survey is being conducted because the City Council and City Staff are interested in your opinions and suggestions about current and future city needs. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported.

1. Approximately how many years have you lived in Wayzata?
- | | |
|--------------------------|-----|
| LESS THAN TWO YEARS..... | 9% |
| TWO TO FIVE YEARS..... | 18% |
| FIVE TO TEN YEARS..... | 20% |
| TEN TO TWENTY YEARS.... | 17% |
| 20 TO 30 YEARS..... | 23% |
| OVER THIRTY YEARS..... | 12% |
| DON'T KNOW/REFUSED..... | 0% |

2. What do you like most about living in Wayzata?

SMALL TOWN FEEL, 6%; LAKE, 11%; SAFE, 6%; NATURAL BEAUTY, 6%; HOUSING/NEIGHBORHOOD, 4%; QUIET/PEACEFUL, 10%; LOCATION, 3%; FRIENDLY PEOPLE, 13%; PLACE TO RAISE FAMILY, 3%; WEALTHY, 2%; SHOPPING, 4%; CLEAN/WELL MAINTAINED, 2%; CLOSE TO JOB, 8%; CLOSE TO FAMILY/FRIENDS, 9%; PARKS/TRAILS, 6%; SCHOOLS, 6%; SCATTERED, 1%.

3. What do you think is the most serious issue facing Wayzata today?

UNSURE, 7%; NOTHING, 19%; TOO MUCH GROWTH, 13%; TRAFFIC CONGESTION, 3%; YOUTH CRIMES, 5%; HOME VALUES, 6%; AGING RESIDENTS, 3%; COVID, 2%; HIGH TAXES, 12%; TRAFFIC VIOLATIONS, 6%; ROAD CONSTRUCTION, 2%; LAKE POLLUTION, 2%; DRUGS, 3%; LACK OF DIVERSITY, 2%; HIGH COST OF HOUSING, 3%; QUALITY OF DRINKING WATER, 2%; SCATTERED, 10%.

4. How would you rate the quality of life in Wayzata - excellent, good, only fair, or poor?
- | | |
|-------------------------|-----|
| EXCELLENT..... | 42% |
| GOOD..... | 56% |
| ONLY FAIR..... | 2% |
| POOR..... | 0% |
| DON'T KNOW/REFUSED..... | 0% |

5. What is currently missing from the City of Wayzata which, if present, would greatly improve the quality of life for residents?

UNSURE, 8%; NOTHING, 38%; STARTER/AFFORDABLE HOMES, 8%; TRAILS, 2%; COMMUNITY CENTER, 8%; OPEN SPACE, 2%; DIVERSITY, 2%; WATER PARK, 3%; RETAIL, 2%; COMMUNITY EVENTS, 2%; NIGHT LIFE, 2%; SENIOR PROGRAMS, 3%; RENEWABLE ENERGY, 4%; PUBLIC TRANSPORTATION, 4%; SCATTERED, 12%.

6. Would you recommend living in the City of Wayzata to others? YES.....94%
NO.....1%
DON'T KNOW/REFUSED.....5%

7. All in all, do you think things in Wayzata are generally headed in the right direction or are things off on the wrong track? RIGHT DIRECTION.....89%
WRONG TRACK.....2%
DON'T KNOW/REFUSED.....9%

8. If you were to describe the City of Wayzata in one or two words to a friend or relative, how would you describe the city?

SMALL TOWN, 4%; LAKE, 3%; SAFE, 6%; NATURAL BEAUTY, 13%; QUIET, 17%; FRIENDLY, 15%; RAISE FAMILY, 5%; PLACE TO RETIRE TO, 2%; WEALTHY, 6%; CLEAN, 8%; PARKS/TRAILS, 6%; CHARMING, 7%; SCATTERED, 8%.

Thinking about economic development and redevelopment....

9. Are there any types of development or redevelopment you would like to see in the City of Wayzata? (IF "YES," ASK:) What would that be?

UNSURE, 3%; NO, 58%; MORE AFFORDABLE HOUSING OPTIONS, 13%; GROCERY STORE, 7%; JOB PRODUCING, 3%; SENIOR HOUSING, 2%; COMMUNITY CENTER, 3%; SCATTERED, 11%.

Now, I would like to read you a list of housing options for residents. For each one, please tell me if you think Wayzata currently has too many or too much, too few or too little, or about the right amount. (ROTATE)

	MAN MCH	FEW LIT	ABT RGT	DK/ REF
10. Affordable rental units?	9%	36%	51%	5%
11. Luxury rental units?	44%	5%	49%	2%
12. Condominiums?	16%	17%	64%	4%
13. Townhouses?	4%	40%	50%	6%
14. Starter homes for young families costing between \$200,000 and \$400,000?	1%	62%	34%	3%
15. "Move up" housing for families looking for a larger home costing between \$400,000 and \$1,000,000?	41%	11%	48%	1%
16. Executive high-end housing costing more than \$1,000,000?	45%	6%	47%	2%
17. Assisted living for seniors?	7%	21%	64%	9%
18. Nursing or memory-assistance homes?	1%	23%	60%	16%
19. One-level housing for seniors maintained by an association?	1%	24%	54%	21%

I would like to read you a list of characteristics of a community. For each one, please tell me if you think Wayzata currently has too many or too much, too few or too little, or about the right amount. (ROTATE)

	MAN MCH	FEW LIT	ABT RGT	DK/ REF
20. Parks and open spaces?	23%	4%	73%	1%
21. Trails and sidewalks?	18%	21%	59%	2%
22. Service and retail establishments?	16%	27%	57%	1%
23. Entertainment opportunities?	16%	18%	63%	3%
24. Dining establishments?	24%	10%	65%	1%

Let's specifically discuss the first phase of Panoway which includes Plaza Park on Lake Street....

25. How would you rate the project - excellent, good, only fair or poor?	EXCELLENT.....	15%
	GOOD.....	66%
	ONLY FAIR.....	11%
	POOR.....	1%
	DON'T KNOW/REFUSED.....	8%

26. What do you like most about it?

UNSURE, 11%; NOTHING, 2%; OPEN SPACE, 9%; WALKABLE, 3%; SHOPPING/DINING, 3%; MODERN, 5%; TRAILS, 21%; GATHERING SPACE, 3%; UPDATING INFRASTRUCTURE, 4%; SEATING, 7%; VIEW OF LAKE, 9%; ATTRACTS VISITORS, 4%; LANDSCAPING, 5%; BIKE LANE, 3%; LOTS TO DO, 3%; ASSET FOR CITY, 3%; SCATTERED, 5%.

27. What do you like least about it?

UNSURE, 14%; NOTHING, 41%; HIGH COST/TAXES, 7%; NARROWING STREET, 6%; TOO MODERN, 2%; TRAFFIC CONGESTION, 7%; CROWDED, 9%; LACK OF PARKING, 3%; DOING TOO MUCH, 4%; SCATTERED, 7%.

28. Would you support or oppose closing off parts of Lake Street for pedestrians only on certain days and times? SUPPORT.....63% OPPOSE.....16% UNSURE.....21%

29. Prior to this survey, were you aware of the future phase of Pano-way improvements, including construction of a boardwalk and improvements to the downtown waterfront? YES.....47% NO.....48% DON'T KNOW/REFUSED.....5%

IF "YES," ASK: (N=189)

30. What do you like most about it?

UNSURE, 10%; NOTHING, 7%; WALKABLE, 2%; FAMILY FRIENDLY, 3%; COVERED DINING AREAS, 5%; RESTORING SECTION FOREMAN HOUSE, 8%; BOARDWALK, 20%; RESTORING WATERFRONT, 7%; PICNIC AREAS, 6%; SEATING, 3%; OPEN SPACE, 4%; NATIVE LANDSCAPING, 6%; HISTORICAL PRESERVATION, 5%; COMMUNITY DOCK, 5%; TRAILS, 2%; LOTS TO DO, 5%; SCATTERED, 2%.

31. Do you have any concerns about the future phase?

UNSURE, 14%; NO, 39%; FLOODING, 8%; HIGH COST/TAXES, 13%; PARKING, 2%; CROWDING, 6%; MAINTAINING WATERFRONT, 7%; POOR PLANNING, 2%; ENVIRONMENTAL IMPACT, 4%; SCATTERED, 5%.

Moving on....

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor? (ROTATE)

	EXCL	GOOD	FAIR	POOR	DK/R
32. Police services?	53%	46%	1%	1%	0%
33. Fire services?	59%	39%	0%	0%	2%
34. Water and sewer?	39%	57%	3%	0%	1%
35. City planning?	29%	53%	4%	1%	14%
36. Building inspections and permits?	25%	48%	1%	0%	27%
37. Motor Vehicle services?	31%	63%	1%	0%	5%

IF "ONLY FAIR" OR "POOR" IN QUESTIONS #32 TO #37, ASK: (N=33)

38. Why did you rate _____ as (only fair/poor)?

SLOW RESPONSE TIME, 6%; LONG WAIT, 9%; FLOODING, 27%;
TOO MUCH GROWTH, 30%; MORE HOUSING OPTIONS, 6%; HIGH
COST FOR SERVICES, 12%; SCATTERED, 9%.

Now, for the next seven city services, please consider only their job on city-maintained streets and roads. That means excluding county roads that are taken care of by other levels of government. Hence, County Roads 12, 15 and 101 should not be considered. How would you rate

	EXCL	GOOD	FAIR	POOR	DK/R
39. City street repair and maintenance?	38%	53%	9%	1%	0%
40. Sidewalk and trail repair and maintenance?	50%	41%	4%	0%	4%
41. Snow plowing of city streets?	47%	52%	1%	0%	0%
42. Snow plowing of sidewalks and trails?	42%	51%	2%	0%	6%
43. Street sweeping of city streets?	36%	55%	0%	0%	8%
44. Street lighting?	38%	53%	9%	0%	0%
45. Maintenance of plants along city boulevards?	45%	53%	1%	0%	2%

IF "ONLY FAIR" OR "POOR" IN QUESTIONS #39 TO #45, ASK: (N=87)

46. Why did you rate _____ as (only fair/poor)?

SLOW PLOWING, 7%; BRIGHTER STREET LIGHTS, 37%;
 POTHOLES, 32%; FIX SIDEWALKS, 17%; MAINTAINING
 LANDSCAPING, 2%; TOO MUCH CONSTRUCTION, 2%; SCATTERED,
 3%.

As you may know, the City of Wayzata owns and operates Wayzata Wine and Spirits and the Wayzata Bar and Grill.

47. Prior to this survey, were you aware the City owned and operated these businesses?
 YES.....74%
 NO.....25%
 DON'T KNOW/REFUSED.....1%

IF "YES," ASK: (N=297)

48. Were you aware these businesses generate revenue for the city that helps pay for services, such as parks and street maintenance?
 YES.....94%
 NO.....6%
 DON'T KNOW/REFUSED.....0%

49. During the past year, have you visited Wayzata Wine and Spirits? (WAIT FOR RESPONSE) Have you visited Wayzata Bar and Grill?
 WINE AND SPIRITS ONLY...30%
 BAR AND GRILL ONLY.....16%
 BOTH.....12%
 NEITHER.....42%
 DON'T KNOW/REFUSED.....0%

IF VISITED WINE AND SPIRITS, ASK: (N=167)

50. What is the primary reason you visited Wayzata Wine and Spirits?

PRICES, 16%; PRODUCT SELECTION, 19%; CONVENIENT LOCATION, 14%; SUPPORT CITY, 34%; GOOD CUSTOMER SERVICE, 10%; NICE ATMOSPHERE, 4%; SCATTERED, 3%.

Please rate Wayzata Wine and Spirits on each of the following criteria. For each one, please tell me if you would rate it as excellent, good, only fair, or poor. If you have no opinion, just say so....

	EXC	GOO	FAI	POO	DKR
51. Product selection?	54%	45%	1%	0%	0%
52. Prices of products?	32%	61%	7%	0%	0%
53. Courtesy and friendliness of staff?	67%	32%	1%	0%	0%

IF VISITED BAR AND GRILL, ASK: (N=111)

54. What is the primary reason you visited Wayzata Bar and Grill?

PRICES, 6%; MENU SELECTION, 12%; CONVENIENT LOCATION, 6%; SUPPORT CITY, 18%; GOOD CUSTOMER SERVICE, 6%; GOOD FOOD, 21%; NICE ATMOSPHERE, 2%; SOCIAL/FUN, 19%; PULL-TABS, 4%; WATCH SPORTS, 4%; SCATTERED, 3%.

Please rate Wayzata Bar and Grill on each of the following criteria. For each one, please tell me if you would rate it as excellent, good, only fair, or poor. If you have no opinion, just say so....

	EXC	GOO	FAI	POO	DKR
55. Menu selection?	53%	42%	5%	0%	0%
56. Prices?	30%	64%	6%	0%	0%
57. Courtesy and friendliness of staff?	73%	26%	1%	0%	0%

As you may know, property tax revenues are divided among the City of Wayzata, Hennepin County, and your local public school district.

58. Do you consider the city portion of your property taxes to be very high, somewhat high, about average, somewhat low, or very low in comparison with neighboring cities?	VERY HIGH.....	14%
	SOMEWHAT HIGH.....	28%
	ABOUT AVERAGE.....	40%
	SOMEWHAT LOW.....	5%
	VERY LOW.....	0%
	DON'T KNOW/REFUSED.....	13%
59. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?	EXCELLENT.....	25%
	GOOD.....	60%
	ONLY FAIR.....	4%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	11%
60. Would you favor or oppose an increase in YOUR city property taxes if it were needed to maintain city services at their current level?	FAVOR.....	63%
	OPPOSE.....	22%
	DON'T KNOW/REFUSED.....	15%

61. And, would you favor or oppose an increase in YOUR city property taxes if it were used to improve and enhance current city services?

FAVOR.....	11%
OPPOSE.....	66%
DON'T KNOW/REFUSED.....	23%

IF "FAVOR," ASK: (N=44)

62. Which services would you like to see improved or enhanced?

UNSURE, 2%; TRANSPORTATION, 14%; SIDEWALKS, 7%; ENVIRONMENT, 27%; STREET REPAIR, 11%; SENIOR SERVICES, 9% LIBRARY, 5%; SCATTERED, 25%.

For your information, the City of Wayzata receives about twenty percent of your total property taxes.

Thinking about another topic....

63. Overall, how safe do you feel in Wayzata - very safe, somewhat safe, somewhat unsafe or very unsafe?

VERY SAFE.....	86%
SOMEWHAT SAFE.....	14%
SOMEWHAT UNSAFE.....	0%
VERY UNSAFE.....	0%
DON'T KNOW/REFUSED.....	0%

IF "SOMEWHAT UNSAFE, OR "VERY UNSAFE," ASK: (N=0)

64. In which areas do you not feel safe?

NOT APPLICABLE.

65. What would make you feel more safe?

NOT APPLICABLE.

66. Do you feel safe using city parks? (WAIT FOR RESPONSE) Do you feel safe using city trails?

YES/YES.....	94%
YES/NO.....	1%
NO/YES.....	0%
NO/NO.....	1%
DON'T KNOW/REFUSED.....	4%

IF "YES/NO," "NO/YES," OR "NO/NO," ASK: (N=9)

67. In which (parks/trails) do you not feel safe?
 PANOWAY, 11%; DAKOTA TRAIL, 22%; EVERYWHERE, 22%;
 LUCE LINE TRAIL, 44%.
68. What would make you feel more safe?
 MORE POLICE PATROLS, 33%; MORE PEOPLE, 44%; TRIM
 FOLIAGE, 22%.
69. How would you rate the amount of police patrolling - too much, about the right amount or not enough?
- | | |
|-------------------------|-----|
| TOO MUCH..... | 5% |
| ABOUT RIGHT AMOUNT..... | 84% |
| NOT ENOUGH..... | 10% |
| DON'T KNOW/REFUSED..... | 2% |
70. How would you rate the amount of traffic enforcement by the police -- too much, about right amount or or not enough?
- | | |
|-------------------------|-----|
| TOO MUCH..... | 8% |
| ABOUT RIGHT AMOUNT..... | 73% |
| NOT ENOUGH..... | 17% |
| DON'T KNOW/REFUSED..... | 3% |
71. Please tell me which one you consider to be the greatest public safety concern in Wayzata? If you feel that none of these problems are serious in Wayzata, just say so. (ROTATE AND READ LIST)
72. Now, tell me which one you consider to be the second greatest public safety concern in Wayzata? (ROTATE AND RE-READ LIST; OMITTING FIRST CHOICE IF NECESSARY)

	MST	SEC
Violent crime.....	0%	0%
Traffic speeding.....	22%	6%
Drugs.....	9%	2%
Youth crimes.....	7%	2%
Vandalism.....	7%	3%
Identity theft.....	3%	6%
Business crimes, such as shoplifting and credit card fraud.....	8%	3%
Residential crimes, such as burglary, and theft.....	3%	2%
Stop sign violations.....	4%	11%
Distract driving.....	14%	12%
Phone scams.....	3%	6%
Domestic abuse.....	0%	1%
Digital and cyber scams.....	2%	7%
Automobile break-ins and thefts.....	5%	10%
ALL EQUALLY.....	0%	0%
NONE OF THE ABOVE.....	11%	8%
DON'T KNOW/REFUSED.....	3%	22%

73. Have you or anyone in your house- YES.....11%
hold had contact the Police De- NO.....89%
partment in the past three years? DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=44)

74. If you feel comfortable, what was the reason of the contact?

REFUSED, 5%; REPORT CRIME, 9%; TRAFFIC ACCIDENT, 11%;
TRAFFIC STOP/VIOLATION, 46%; NEIGHBORHOOD DISTURBANCE,
5%; WILDLIFE IN YARD, 11%; CODE VIOLATION, 5%;
DOMESTIC INCIDENT, 5%; SCATTERED, 2%.

75. How would you rate your con- EXCELLENT.....41%
tact - excellent, good, only GOOD.....46%
fair or poor? ONLY FAIR.....11%
POOR.....2%
DON'T KNOW/REFUSED.....0%

IF "ONLY FAIR" OR "POOR," ASK: (N=6)

76. Why did you rate the contact as (only fair/poor)?

NOT HELPFUL, 17%; POOR FOLLOW-UP, 17%; TOO STRICT, 67%.

77. Have you or anyone in your household had contact the Wayzata Fire Department in the past three years? YES.....7% NO.....93% DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=28)

78. What was the reason for the contact?

REFUSED, 4%; FIRE, 7%; CO2 ALARM, 7%; MEDICAL EMERGENCY, 71%; GAS LEAK, 7%; SCATTERED, 4%.

79. How would you rate the service you received - excellent, good, only fair or poor? EXCELLENT.....61% GOOD.....39% ONLY FAIR.....0% POOR.....0% DON'T KNOW/REFUSED.....0%

IF "ONLY FAIR" OR "POOR," ASK: (N=0)

80. Why did you rate the service as (only fair/poor)?

NOT APPLICABLE.

Moving on....

81. What do you think is the most important environmental issue?

UNSURE, 4%; LAKE POLLUTION, 14%; AIR POLLUTION, 20%; DRINKING WATER QUALITY, 5%; INVASIVE SPECIES, 3%; WATER CONSERVATION, 2%; CLIMATE CHANGE, 12%; LOSS OF WILDLIFE HABITAT, 3%; DEFORESTATION, 5%; PRESERVING NATURAL RESOURCES, 2%; LESS CARBON USE, 8%; RENEWABLE ENERGY, 4%; LAWN CHEMICAL RUN-OFF, 2%; LITTERING, 6%; RECYCLING, 2%; SHORELINE RESTORATION, 2%; SCATTERED, 6%.

I would like to read you a list of issues relating to the local environment and sustainability. For each of the following, please tell me if the City is taking about the right amount of action on that issue, too much action or not enough action? (ROTATE)

	ABT RIG	TOO MUC	NOT ENO	DK\ REF
82. Expanding organics composting collection?	66%	1%	26%	7%
83. Improving water quality in city lakes and streams?	47%	2%	38%	13%
84. Tree preservation?	59%	6%	28%	8%
85. Promoting sustainable landscaping practices?	73%	2%	21%	5%

Continuing....

86. How would you rate park and recreational facilities and amenities in Wayzata -- excellent, good, only fair or poor?	EXCELLENT.....	23%
	GOOD.....	74%
	ONLY FAIR.....	2%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	1%
87. How would you rate the upkeep and maintenance of park and recreational facilities and amenities in the city - excellent, good, only fair or poor?	EXCELLENT.....	30%
	GOOD.....	70%
	ONLY FAIR.....	0%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	1%

IF "ONLY FAIR" OR "POOR," ASK: (N=0)

88. Why did you rate it as (only fair/poor)?

NOT APPLICABLE.

I will now read you a list of park and recreational facilities and amenities within the City of Wayzata. First, for each one, please tell me if you or members of your household have used it during the past two years. Then, for those you have used, please rate it as excellent, good, only fair, or poor....

	NOT EXC	GOO	FAI	POR	DKR
89. Klapprich Park?	53%	8%	31%	6%	0%
90. Bell Courts?	62%	5%	23%	5%	0%
91. Wayzata Beach?	44%	18%	32%	5%	0%
92. Shaver Park?	60%	14%	19%	3%	0%
93. Margaret Circle Park?	62%	11%	16%	7%	0%
94. Little Beach?	53%	10%	27%	6%	0%
95. City Hall Park and Children's Garden?	57%	14%	20%	5%	0%

	NOT	EXC	GOO	FAI	POR	DKR
96. Big Woods Preserve?	44%	26%	21%	5%	0%	5%
97. Heritage Park?	40%	28%	27%	1%	0%	4%
98. Post Office Pocket Park?	57%	13%	22%	4%	0%	5%
99. Wayzata Depot Park?	46%	20%	27%	3%	0%	4%
100. Panoway Plaza Park?	24%	38%	32%	2%	0%	3%
101. Trails, such as Luce Line and Dakota Rail Regional?	21%	35%	39%	1%	0%	5%

102. In general, do you feel existing recreational facilities and amenities offered by the City meet the needs of you and members of your household?

YES.....	97%
NO.....	2%
DON'T KNOW/REFUSED.....	2%

IF "NO," ASK: (N=7)

103. What additional recreational facilities and amenities would you like to see in the city?

SENIOR, 14%; COMMUNITY CENTER, 29%; SOCCER FIELDS, 29%; INDOOR GYM/TRACK, 29%.

104. How likely would you be to use a community garden in Wayzata -- would you be very likely, somewhat likely, not too likely or not at all likely?

VERY LIKELY.....	27%
SOMEWHAT LIKELY.....	29%
NOT TOO LIKELY.....	20%
NOT AT ALL LIKELY.....	17%
DON'T KNOW/REFUSED.....	7%

Moving on....

105. Do you think you have adequate opportunities to provide input and feedback about issues to the City of Wayzata?

YES.....	82%
NO.....	4%
DON'T KNOW/REFUSED.....	14%

IF "NO," ASK: (N=16)

106. Why do you feel that way?

DON'T KNOW HOW, 6%; DON'T LISTEN, 38%; HAVE OWN AGENDA, 31%; NO OPPORTUNITIES, 6%; NOT ENOUGH INFORMATION ABOUT ISSUES BEFORE VOTES, 19%.

107. During the past year, have you visited or contacted Wayzata City Hall in person, on-line or on the telephone?	IN-PERSON.....8% ON-LINE.....10% TELEPHONE.....29% NO.....54% DON'T KNOW/REFUSED.....0%
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IF "YES," ASK: (N=185)

108. On your last contact with the City, which department did you contact -- the Police Department, Fire Department, Water and Sewer, Utility Billing, Planning/Zoning, Park Maintenance, Street Street Maintenance, Building Inspections, Engineering, Service Desk, Elections or Administration or City Council?	POLICE DEPARTMENT.....4% FIRE DEPARTMENT.....2% WATER AND SEWER.....15% UTILITY BILLING.....43% PLANNING/ZONING.....7% PARK MAINTENANCE.....3% STREET MAINTENANCE.....8% BUILDING INSPECTIONS...1% ENGINEERING.....1% SERVICE DESK.....7% ELECTIONS.....7% ADMIN/CITY COUNCIL.....2% DON'T KNOW/REFUSED.....1%
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Thinking about your last interaction with the City, for each of the following characteristics, please rate the service as excellent, good, only fair, or poor....

	EXC	GOO	FAI	POO	DKR
109. Knowledge of staff?	42%	51%	7%	0%	0%
110. Courtesy and friendliness of staff?	47%	47%	7%	0%	0%
111. Responsiveness of staff?	39%	53%	7%	1%	1%
112. Respectfulness of the staff?	44%	51%	3%	0%	2%
113. Ease of obtaining the service you needed?	42%	45%	10%	2%	1%
114. How would you prefer to interact with city staff - in-person, email telephone or text message?	IN-PERSON.....18% EMAIL.....21% TELEPHONE.....41% TEXT MESSAGE.....5% NO PREFERENCE (VOL.)...15% DON'T KNOW/REFUSED.....0%				

115. From what you have experienced, how would you rate the job performance of the Wayzata City staff -- excellent, good, only fair, or poor?
- | | |
|-------------------------|-----|
| EXCELLENT..... | 19% |
| GOOD..... | 75% |
| ONLY FAIR..... | 5% |
| POOR..... | 0% |
| DON'T KNOW/REFUSED..... | 2% |
116. How much do you feel you know about the work of the Mayor and City Council -- a great deal, a fair amount, very little, or none at all?
- | | |
|-------------------------|-----|
| A GREAT DEAL..... | 18% |
| A FAIR AMOUNT..... | 52% |
| VERY LITTLE..... | 26% |
| NONE AT ALL..... | 5% |
| DON'T KNOW/REFUSED..... | 0% |
117. From what you know, do you approve or disapprove of the job the Mayor and City Council are doing? (WAIT FOR RESPONSE) And do you feel strongly that way?
- | | |
|--------------------------|-----|
| STRONGLY APPROVE..... | 22% |
| APPROVE..... | 69% |
| DISAPPROVE..... | 1% |
| STRONGLY DISAPPROVE..... | 0% |
| DON'T KNOW/REFUSED..... | 9% |

Turning to communications.....

118. What is your primary source of information about Wayzata City Government and its activities?

CITY NEWSLETTER, 39%; CITY WEBSITE, 28%; LOCAL NEWSPAPER, 19%; CITY FACEBOOK, 3%; WORD OF MOUTH, 5%; SCATTERED, 6%.

119. How would you prefer to receive information about Wayzata City Government and its activities?

CITY NEWSLETTER, 38%; CITY WEBSITE, 29%; LOCAL NEWSPAPER, 19%; CITY FACEBOOK, 2%; E-MAIL, 5%; WORD OF MOUTH, 2%; MAILINGS, 3%; SCATTERED, 2%.

For each of the following, please tell me whether you consider it to be a major source of information for news about the city, a minor source, or not a source at all. (ROTATE)

	MAJ	MIN	NOT	DKR
120. The City's printed newsletter, "The Portal?"	58%	29%	13%	0%
121. "The Sun Sailor," the local newspaper?	34%	38%	28%	0%
122. The City's website, Wayzata.org?	38%	35%	27%	0%
123. City email or text notifications?	8%	36%	56%	0%
124. WCTV?	3%	17%	80%	0%

	MAJ	MIN	NOT	DKR
125. Mayor Minutes podcast and videos?	3%	14%	82%	1%
126. The City of Wayzata's official social media sites, such as Facebook, Twitter and Instagram?	11%	29%	60%	0%
127. Community and other groups' social media sites?	8%	29%	64%	0%
128. Friends and family?	29%	58%	13%	0%
129. During the past year, did you receive "The Portal," the City's monthly newsletter mailed with utility bills?	YES.....			88%
	NO			12%
	DON'T KNOW/REFUSED.....			1%

IF "YES," ASK: (N=350)

130. Do you or any members of your household regularly read it?	YES.....			87%
	NO			13%
	DON'T KNOW/REFUSED.....			1%

IF "YES," ASK: (N=303)

131. How would you rate the content of the newsletter -- excellent, good, only fair, or poor?	EXCELLENT.....			37%
	GOOD.....			63%
	ONLY FAIR.....			0%
	POOR.....			0%
	DON'T KNOW/REFUSED.....			0%

IF "ONLY FAIR" OR "POOR," ASK: (N=0)

132. What content would you like to see in the newsletter?

NOT APPLICABLE.

133. How would you prefer to receive the city's newsletter - only electronically, only in print or both?	ELECTRONICALLY.....			33%
	PRINT.....			51%
	BOTH.....			10%
	DON'T KNOW/REFUSED.....			7%
134. Does your household currently subscribe to cable television, satellite television, or an internet streaming service?	NONE.....			5%
	CABLE.....			36%
	SATELLITE.....			10%
	INTERNET STREAMING.....			16%
	MORE THAN ONE.....			33%
	DON'T KNOW/REFUSED.....			1%

135. Have you accessed the City's website?	YES.....	74%
	NO.....	26%
	DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=297)

136. How would you rate the city's website - excellent, good, only fair or poor?	EXCELLENT.....	26%
	GOOD.....	70%
	ONLY FAIR.....	4%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	0%

137. Were you able to find what you were looking for?	YES.....	98%
	NO.....	1%
	DON'T KNOW/REFUSED.....	2%

IF "NO," ASK: (N=2)

138. What information were you looking for?

BUDGET INFORMATION, 100%.

Finally, just a few more questions for demographic purposes.

Please keep in mind that all of your answers are strictly confidential.

Could you please tell me how many people in each of the following age groups live in your household.

139. Persons 65 or over?	NONE.....	64%
	ONE.....	10%
	TWO OR MORE.....	26%
	REFUSED.....	0%

140. Adults under 65?	NONE.....	22%
	ONE.....	16%
	TWO.....	55%
	THREE OR MORE.....	8%
	REFUSED.....	0%

141. School-aged children and pre-schoolers?	NONE.....	79%
	ONE.....	5%
	TWO.....	12%
	THREE OR MORE.....	4%
	REFUSED.....	0%

142. Do you reside in an apartment, townhouse or condominium, manufactured home or a detached single family home?	APARTMENT.....25% TOWNHOUSE/CONDO.....21% MANUFACTURED HOME.....1% SINGLE-FAMILY HOME.....53% SOMETHING ELSE.....0% DON'T KNOW/REFUSED.....0%
143. Do you own or rent your residence?	OWN.....66% RENT.....34% DON'T KNOW/REFUSED.....0%
144. Are you of Hispanic, Latino or Spanish origin?	YES.....3% NO.....97% DON'T KNOW/REFUSED.....0%
145. What is your race? The U.S. Census categories are American Indian or Alaska Native, Asian, Black or African American, or Native Hawaiian or other Pacific Islander or White?	AMER INDIAN/ALASKA NAT..1% ASIAN.....4% BLACK/AFRICAN AMERICAN..8% NAT HAWAII/PAC ISLAND...0% WHITE.....84% HISPANIC (VOL.).....3% SOME OTHER RACE (VOL)...0% DON'T KNOW/REFUSED.....0%
146. Is a language other than English spoken in your home?	NO, 95%; SPANISH, 3%; SCATTERED, 2%.
147. What is your age, please? (READ CATEGORIES, IF NEEDED)	18-24.....5% 25-34.....19% 35-44.....20% 45-54.....15% 55-64.....11% 65 AND OVER.....31% REFUSED.....0%
148. What is the last grade of formal education you completed?	HS GRAD/LESS HS GRAD....4% VO-TECH/TECH COLLEGE....7% SOME COLLEGE.....20% COLLEGE GRADUATE.....53% POSTGRADUATE.....15% REFUSED.....0%

149. Are you currently employed, not working or retired? (IF EMPLOYED, ASK:) Do you work full-time or part-time? (IF NOT WORKING, ASK:) Are you looking for work?	EMPLOYED/FULL-TIME.....58% EMPLOYED/PART-TIME.....9% NOT WORKING/LOOKING.....2% NOT WORKING/NOT LOOKING.3% RETIRED.....28% DON'T KNOW/REFUSED.....0%
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IF "EMPLOYED," ASK: (N=268)

150. What city do you work in?

WAYZATA, 39%; MINNEAPOLIS, 21%; MINNETONKA, 11%;
BLOOMINGTON, 2%; EDINA, 4%; PLYMOUTH, 8%; SAINT LOUIS
PARK, 2%; MOUND, 5%; SCATTERED, 8%.

151. Are you registered to vote in the City of Wayzata?	YES.....91% NO.....4% DON'T KNOW/REFUSED.....5%
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152. What is your gender identity?	MALE.....51% FEMALE.....49% NON-BINARY.....0%
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